

EMPLOYMENT OPPORTUNITY

Street Outreach Coordinator

POSITION SUMMARY:

Position is responsible for street outreach services in Skagit County with a specific focus on the downtown Mount Vernon area. The outreach coordinator will be expected to engage individual's experiencing homelessness and assist them in accessing self-identified needs, such as, health, housing, behavioral health and basic needs. Extra focus to be given to those individuals using opioid drugs intravenously. Work in partnership with other Community Partners engaged in similar street outreach.

*This program is contingent on sustained funding.

JOB DUTIES and RESPONSIBILITIES INCLUDE:

1. Employs various strategies to engage with people who are living unsheltered with the goal of connecting them to supportive services. Implements best practices in street outreach engagement models.
2. Coordinates care for individuals to obtain substance use disorders assessments and medication assisted treatment for those who are ready.
3. Screens potential program participants for housing placement prioritization.
4. Assist with accessing services to meet individual needs as identified such as housing, medical, food, behavioral health care, and clothing.
5. Provides support and guidance to participants as they transition from street to shelter and/or permanent housing.
6. Maintain community relationships to create referral pathways for program participants into coordinated entry housing services and other community-based services, including mental health and substance use disorder treatment.
7. Collects and manages data describing outreach activities. Submit monthly outreach report to the County.
8. Support the efforts of people experiencing homelessness to build bridges with neighborhoods and community partners.
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10. Assist in developing volunteer program to supplement outreach program.
11. Establish an inter-agency outreach plan for the effective coordination of outreach activities with partner agencies.
12. Active involvement in expansion and sustainability planning of outreach program.
13. Participate in activities that provide education to the community regarding homelessness.
14. Other related duties as assigned by management.

QUALIFICATIONS INCLUDE:

Education & Experience

Required:

- Bachelor Degree in Psychology, Human Service, Social Sciences, or related field
- Two years' experience working directly with people who are chronically homeless
- Two years' experience working directly with people who have substance use disorders

Preferred:

- Bilingual in English & Spanish

Licenses & Certifications

Required:

- Valid Driver license and auto liability insurance required.

Preferred:

- Chemical dependency professional certificate
- Recovery Coach certification
- Family Development Specialist certification within 6 months of hire
- HIV/AIDS Training

Or a combination of education and experience providing the knowledge, skills, and abilities to successfully perform the work.

Skills and Abilities

- Knowledge of community resources.
- Ability to positively represent Community Action in many settings.
- Ability to work well with others and exercise strong teamwork skills.
- Experience with data collection and reporting.
- Ability to build and sustain effective partnerships with clients and community partners.
- Ability to work effectively with people from diverse cultural, socioeconomic, and educational backgrounds.
- Demonstrates cultural sensitivity and prospective.
- Shows respect for client's independence, individualized client focused care, and flexibility.
- Experience with motivational interviewing.
- Ability to maintain confidentiality and work independently.
- Strong presentation and communication skills.
- Critical thinking skills with strong intuition required.
- Ability to maintain and prioritize personal safety in all environments.

Compensation and Benefits

\$16.85 - \$18.60 per hour (DOE) plus benefits

Benefits include:

- Medical insurance including Rx and vision
- Dental insurance
- Life insurance and AD&D coverage
- SIMPLE IRA retirement plan
- Employee assistance program
- Voluntary supplemental cafeteria plan
- Sick leave
- Vacation leave
- 12 holidays per year
- Health club discount

(Community Action reserves right to modify, amend, or terminate any benefit at any time for any reason.)

TO APPLY:

Please provide all items requested to the address below. Consideration will be given to application packets received by the closing date and containing (1) a completed Community Action Application for Employment form, (2) your resume, and (3) a letter of interest identifying the position you are applying for and describing how you meet the qualifications for the position.

Please direct all application materials to:

- Employment@CommunityActionSkagit.org, or
- Community Action of Skagit County, 330 Pacific Place, Mount Vernon, WA, 98273.

Closing:

Position is open until filled. Priority consideration given to application packets received by **December 31, 2018**.

Community Action of Skagit County reserves the right to extend application deadlines and to modify the selection schedule without notice, to form eligibility lists for, or make appointments to, other positions with similar employment requirements.

Community Action of Skagit County is an Equal Opportunity Employer.

Should you require accommodation in the application process, please contact us at the Employment email address shown above or (360) 416-7585.

**Application forms and job announcements are available at the above address and also at our website, www.CommunityActionSkagit.org.*